Exit Interview Procedure and Script

Check the Registration Form for completeness and legibility.

On the bottom of the Registration Form, under Exit Interview, check the recommendation to see an eye doctor if:

1. **Based on Risk Assessment**
   If a subject answers “yes” to two or more of the questions on the risk assessment or “yes” to any bold questions, the subject fails the risk assessment and should be referred. (Recommendations can be found on the yellow and pink sheets on the registration form)

<table>
<thead>
<tr>
<th>Question</th>
<th>Recommendation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do you have blood relatives with glaucoma?</td>
<td>See doctor regularly</td>
</tr>
<tr>
<td>Has a doctor treated you for or said you have glaucoma?</td>
<td>See doctor regularly</td>
</tr>
<tr>
<td>Have you ever had an eye injury or eye surgery?</td>
<td>See doctor regularly</td>
</tr>
<tr>
<td><strong>Have you noticed a change in vision in the last 12 months?</strong></td>
<td><strong>See doctor soon</strong></td>
</tr>
<tr>
<td><strong>Do you have persistent pain in or around your eye?</strong></td>
<td><strong>See doctor now</strong></td>
</tr>
<tr>
<td>Are you black, Hispanic or Latino, and age 40 or older?</td>
<td>See doctor regularly</td>
</tr>
<tr>
<td>Are you age 60 or older?</td>
<td>See doctor annually</td>
</tr>
<tr>
<td>Was your last dilated exam more than two years ago?</td>
<td>See doctor regularly</td>
</tr>
<tr>
<td>Do you have diabetes?</td>
<td>See doctor annually</td>
</tr>
<tr>
<td><strong>If yes, was your last dilated eye exam more than one year ago?</strong></td>
<td><strong>See doctor soon</strong></td>
</tr>
</tbody>
</table>

2. **Distance visual acuity is 20/50 or worse in either eye**

3. **Near visual acuity is 20/50 or worse in either eye**

   *Discuss the results with the subject and point out “Prevent Blindness Recommendations: What they Mean” on the back of the pink sheet*

   *See referral script below for appropriate information to provide to each referred individual. Give the subject the last (pink) copy of the form.*

   *If the person passed the screening, tell them that they passed the screening, but please understand that a screening is not a comprehensive eye exam and that a screening does not test for eye disorders. If you suspect you are having a vision problem, you should arrange to see your eye care professionals as soon as possible, regardless of today’s screening.*
If the Person is Referred:
Explain the reason for referral using your best judgment when explaining the urgency of seeing an eye doctor.

Provide educational materials and/brochures as needed. If the person is referred, offer assistance in finding eye care if needed. Materials include:
- The last page of the Risk Assessment (pink copy)
- Ohio Vision Resources and Services Guide
- Card or flyer entitled “Do You Need Help Paying for Glasses” from the Ohio Affiliate of Prevent Blindness
- Growing Older with Good Vision
- Medicare and/or Medicaid information
- If appropriate, your contact information to assist with follow-up
- Follow-up letter/results report

Referral for Risk Assessment Script
See an eye doctor NOW is indicated if the person has persistent and significant pain in and around the eyes.

Persistent pain in and around the eyes can indicate a serious problem. Only an eye doctor can diagnose vision problems and treat eye diseases to prevent vision loss. Please don’t wait to get an eye exam. May we assist you in making an appointment?

See an eye doctor SOON:
Because you said that you had a change in your vision in the last 12 months and haven’t seen any eye doctor...or
Because you have diabetes and have not had an eye exam in over a year, we recommend that you make an appointment to see an eye doctor in the near future for a comprehensive eye exam. Please know that this screening does not replace an eye exam.

See an eye doctor Annually:
Based upon your risk factors, we recommend that you see your eye doctor once each year for a professional eye exam. Please remember that a screening does not replace an eye exam.

See an eye doctor REGULARLY:
Prevent Blindness recommends that people age 40 or older, without symptoms or special risk factors, see their eye doctor at least every two years. People who are diabetic or who are at risk for glaucoma should see their eye doctor once a year or more depending on their eye doctor’s recommendations. Please remember that a screening does not replace an eye exam.
Referral for Distance and/or Near Visual Acuity Script

The result of the screening indicate that you are not seeing as well as you should. It may be time for glasses or a new prescription. We recommend you see an eye doctor in the near future for a comprehensive eye exam.